

What we offer to the NIH Community

- **(Cost) Price competitiveness (best value)**
 - Economies of scale
 - Leveraged buying power
- **Convenience**
 - Campus presence with stores on Building 10 & 31
 - On line orders
 - Free delivery on campus and off campus
 - Free storage on Distribution Center for ICs that may need to make bulk purchases
- **Customer Services**
 - Prompt response to customer inquiries
 - Ongoing follow up on orders pending
 - Easy returns and claims resolution
 - Will work with ICs to provide specialized solutions

Customer Services: 301-496-3395

Website: <https://nihsc1.od.nih.gov>

Online Product Catalog: <https://nihscatalog.od.nih.gov>

Delivery: Fax # 301-402-8493

Josue Gonzalez

josue.gonzalez-zayas@nih.gov

(301) 594-0646

Michael Greenberg

Michael.Greenberg@nih.gov

(301) 402-0128